



TERMS & CONDITIONS

OFFERED ITEMS

Our furniture is in a good vintage condition. Before we sell the furniture everything is checked for imperfections and damage, cleaned and treated (leather and fabrics, woodwork and construction). Any usage traits, imperfections and / or damage are reported and / or displayed by photos in our ads at any time. Nevertheless, keep in mind that you are buying a used product with possibly not mentioned (very) minor imperfections and small color nuances caused by, for example, photographing. Please also note that a color on your screen may differ slightly from reality. For a good impression of the furniture we advise you to come to our warehouse (by appointment).

PAYMENT

Payment on collection is in cash. We do not have an ATM, but paying with a smartphone is possible with leaving behind your home address. If you would like to have a furniture sent, we will send you a pro forma invoice. The total amount including transport costs for shipment must be credited to our bank account before purchasing. The invoice is attached to the furniture to be sent or sent by email. Our products are exclusively offered 21% VAT, if otherwise stated (application of the margin scheme).

GUARANTEE & RETURN

On all our products there is no warranty, exchange or return possibility except for hidden defects. In the absence of a piece of furniture that is not visible to us and the buyer at the time of delivery, we give a 21-day warranty (only applies to furniture that has been collected personally). The defect will be repaired by us or we agree that the furniture will be taken back.

If you are not satisfied with the furniture after purchase, we can in exceptional cases buy it back within 14 days at 80% of the purchase price (delivery costs are not reimbursed), assuming that the furniture is in the same condition as for sale. Return costs are at the expense of buyer.

Items that have been bought online can not be taken back by us should there be any discussion about the color.

RESERVATION

You can reserve a piece of furniture with us. We request a small deposit of 10% of the sale price with a minimum of € 35, -. This deposit gives you 10 days the sole right to purchase the furniture. If you decide to not purchase the furniture when you visit the furniture, the deposit will obviously be returned. If the 10 day period expires, your deposit will be returned automatically.

An item is reserved if we have sent a confirmation to you and the deposit has been received.

SHIPPING & DELIVERY

Worldwide delivery and / or shipping of your vintage purchase is possible. We work with a fixed network of large and small carriers. The choice for a transporter is determined by the price and size of the furniture. You can also take care of the transport or a transporter in consultation with De Gele Etalage. We would like to inform you about the possibilities. For shipments extra costs are charged for packing the furniture.

The shipped items are packed very well in bubble wrap and cardboard. Photos of the packed product can, if desired, be mailed to you. The furniture is insured for transport on the basis of the selling price. If damage has occurred during transport, please contact us within 3 days, and we will do our utmost to solve the problem. Please also send some photos of the damaged item and do not throw away the packaging. If necessary, the purchase price and the delivery costs will be reimbursed to you and we will arrange for the return of the item. If the transport damage is not reported to us within three days, we will not pay (full) compensation.

When delivering the furniture, please check if there is visible transport damage before you sign for receipt.

After receiving the payment, the furniture is packed and collected by the carrier within 14 days. De Gele Etalage is not responsible for delays such as those arising after the furniture is collected by the carrier. We will keep you informed as well as possible of the state of affairs with regard to the transport and if necessary provide the details of the carrier to you.

The carrier will contact you by telephone or e-mail for the delivery date. If a track & trace code is present, we will inform you accordingly. With a few carriers, a fixed delivery day can be discussed, for this service the carrier will charge extra costs.

PRIVACY

De Gele Etalage respects the privacy of its customers and all users of its website and adheres to the Dutch Personal Records Act (AGV). The personal data that you provide via website and e-mail, will be treated confidentially and with care.

The personal information you provide us will only be used to process your order and fulfill the purchase agreement. The personal data are not made available to third parties. The personal data is stored in a secure digital environment. In addition, the personal data is not saved longer than necessary.

By sending an e-mail to De Gele Etalage, using our contact form or providing your address details for shipping / transport, we assume that you have taken note of these privacy conditions.

If desired, we can send you digitally our protocol regarding the handling of your personal data.

Sincerely,
Team De Gele Etalage

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IBAN: NL12INGB0006273861

BIC: INGBNL2A